**CASE STUDY**

**0–19 INTEGRATED PUBLIC HEALTH NURSING MODEL PROJECT**

**THE CHALLENGE**

Attain was commissioned by Hull City Council Public Health to provide a PMO function to develop the future service model and implementation approach for the procurement of a new 0–19 Integrated Public Health Nursing Service to commence the 1st April 2016, incorporating the mandatory requirements of the Healthy Child Programme (HCP).

The PMO function would also lead on the planning, management and delivery of the transfer of commissioning responsibilities from NHS England to Hull City Council for services for 0–5 year olds (Health Visiting and Family Nurse Partnership) to ensure a safe transition on the 1st October 2015.

**WHAT WE DID**

- **Communication, engagement and consultation:** A strong emphasis was placed on engagement and communication with key senior multi-agency stakeholders (including provider and voluntary and community sector representatives) to gain project buy-in, together with clinicians, practitioners and professionals to shape the integrated service model. Formal consultation with customers and stakeholders was undertaken to support the service transformation required.

- **Project management rigour:** Project approach, governance, assurance and controls were established following good project management practice and ensuring delivery against defined project milestones and deliverables.

- **Relationship management:** This was a key requirement in the timely delivery of the safe transfer of commissioning responsibilities from NHS England to Hull City Council for 0–5 year olds together with securing the co-procurement of the 5–19 Vaccination and Immunisation Service as part of the integrated model and service transformation.
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OUTCOMES

• PMO function established with project approach, structure, governance and assurance clearly defined.
• Buy in of key senior multi-agency stakeholders to establish senior project board enabling successful project mobilisation.
• Multi-agency project work streams established to deliver key project milestones and deliverables.
• New integrated public health nursing model developed including service elements of FNP, health visiting, oral health promotion, injury minimisation and prevention, school nursing and vaccination and immunisation for 5–19 year olds.
• Procurement requirement planned (including co-procurement with NHS England) for new service start date of April 2016.
• Safe transfer of commissioning responsibilities for 0–5 year olds from NHS England to Hull City Council managed and delivered.
• Project successfully handed over to core staff embedding sustainability.